

Dean K. Anderson  
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Talent Resource Manager/Human Resource Officer,

I am a talented, energetic IT professional with a solid track record delivering on corporate objectives and providing superior customer service in homes, small businesses, and corporations. I am also, a natural relationship builder, strategic thinker, skilled technical leader with extensive multidisciplinary Quality Assurance Test Lead, Oracle Developer, and Production Support experience who is highly motivated, strives in a fast paced environment and utilizes a collaborative approach working with internal and external stakeholders.

Highlights of my expertise include:

- B.Sc. and B.Ed. degrees in Mathematics and Computer Science
- Extensive experience in all facets of project lifecycle development, from initial feasibility analysis and conceptual design through development, testing, documentation, implementation, user training and enhancement
- Excellent organizational, leadership, team building and time-management skills developed through experience with full system development life cycle methodologies in multiple industries including legal, health care, financial, manufacturing, and defense
- Hands-on experience in application administration and operational systems support (day to day operations including configuration, trouble shooting, debugging, patching)
- Strong interpersonal and communication skills (written and verbal)
- Presentation and training experience
- Business orientation, including broad experience in service delivery and support in a multi departmental business environment and the public sector
- Demonstrated ability to organize and manage information systems in a government environment
- Passionate about providing solutions, committed to delivering excellence in customer service, dedicated to achieving results, reliable and trustworthy, energetic and driven regardless of obstacles; flexible and adaptable to ever changing priorities
- Proven ability to foster credibility and trust and manage strong working relationships with a broad and varied group of clients, stakeholders, vendors, and partners - technical and non-technical

Key accomplishments:

- Demonstrated solid skills gathering and documenting business requirements, developing and implementing Oracle solutions – technical documents, testing methods, and applications
- Identified and implemented solutions to improve efficiencies and reduce day-to-day costs
- Provided technical leadership and assistance in reengineering a complex, mission-critical health care software system within the largest integrated academic health district in Atlantic Canada to enable less cost, more efficient application maintenance, downsizing of staff, and greater scalability benefits to support direct patient care and disease registry perspectives
- Received public recognition for building and maintaining positive client relationships delivering IT services locally and abroad, allowing customers to obtain IT services at reduced costs, obtain IT solutions to reduce costs and to increase their sales revenue
- Designed, and facilitated training for employees to strengthen their ORACLE skills
- Lead, motivated and coached employees to maximize their performance

I am confident I have the qualifications you are seeking and I would be pleased to review my qualifications in more detail during an interview for this position. Thank you for your time and consideration.

Sincerely,  
Dean K. Anderson, B.Sc., B.Ed..